

The health and safety of employees is one of the highest priorities for business leaders around the globe. Salesforce Tower Chicago is uniquely designed to provide its occupants with a safe and healthy environment.

KEY DESIGN & OPERATION FOCUS POINTS INCLUDE

- Glass technology that maximizes natural light while minimizing UV heat gain
- State-of-the-art HVAC systems providing Indoor Air Quality (IAQ) that is superior to current market standards
- Superior Property Management expertise with comprehensive hygienic anti-viral products and protocols
- Activated outdoor spaces that offer social distancing opportunities while connected to WiFi
- Innovative technology to minimize physical building touch points such as access control points and elevator buttons



Indoor Air Quality (IAQ) is the single greatest influencer of workplace health and results in significantly improved cognitive function.*

Salesforce Tower Chicago is designed with the Hines **proprietary IAQ program** to address ventilation, humidity, indoor pollutants, thermal comfort and equipment maintenance.

Ultraviolet lights are utilized in all air handling systems to decontaminate cooling coils and prevent microbial growth.

Dual-level **air filtration systems** using MERV-8 and MERV-13 filters with with perimeter foam gaskets to prevent filter bypass.

In-building, high occupancy space $\mathbf{CO_2}$ monitoring that controls for optimum outside air delivery.

Outside air is continually introduced to office spaces using a sophisticated building pressure relief system, **exchanging air up to six times per hour.**





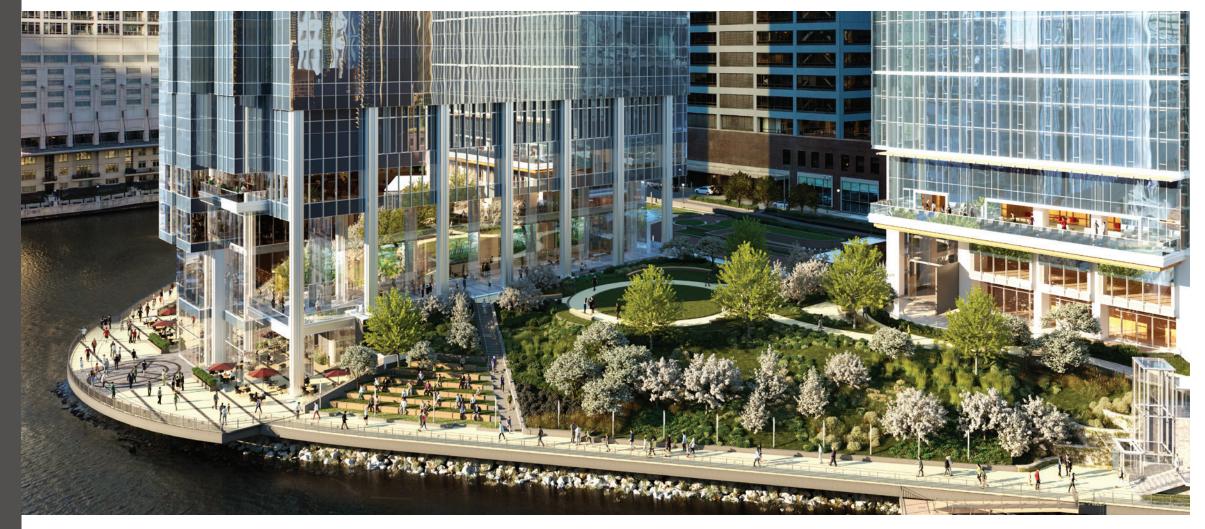
The Future Workplace Employee Experience Study found 78% of employees say access to natural light and views improve their wellbeing and 70% report improved work performance.

When compared to clear glass with a standard Low-e coating, the glass for Salesforce

Tower Chicago is more energy efficient and transparent than typical glass curtain walls while still blocking 15% of UV light.

The upgraded glazing system selected for this project employs **thicker than normal glass to attenuate more exterior noise, improving the acoustic quality in the space**.

Each window is comprised of two layers of glass, **1.125** inches thick, with an argon gas-filled thermal barrier.



Studies show regular outdoor activity can improve short-term memory, decrease blood pressure and enhance mood, motivation and creativity*.

Salesforce Tower's location at the center of Wolf Point, a 4-acre peninsula extending into the Chicago River, provides tenants with the most open and gracious private riverfront park in the city.

The park and riverwalk incorporate seating for over 200 people across a broad, expansive park with **the technology infrastructure in place to relax or work** while adhering to social distancing policies.

The 1,400 foot riverwalk along the Wolf Point perimeter allows for a **great continuous walk**, extending over a half-mile.

Hines buildings have always been known for their use of market leading best practices including cleanliness, operations and attention to detail maintenance. Now, that need is more acute than ever.

Hines utilizes unique cleaning products and electrostatic disinfecting to eridicate organic contanimants.

Hines engages the **top quality janitorial contractors** in Chicago and has protocols in place to deep clean any space that has possible contamination, 24/7.

Hines leadership has developed a robust **Pandemic Response Plan** leveraging global experts that can be quickly implemented should the need arise.

Working with additional specialty service contractors - security, HVAC, disaster recovery - Hines ensures the highest standards and immediate response.

TENANT SATISFACTION RESULTS*

Property Management

96% HINES

92% OTHERS Responsiveness

96% 92% OTHERS

Overall Tenant Satisfaction

96% 89% OTHERS

^{*}Hines engaged Kingsley Associates, the real estate industry's leading independent provider of research and consulting services, to conduct our latest portfolio-wide tenant survey. According to the 2019 Kingsley Index*, which allows Hines to benchmark against other property firms, Hines compares favorably to competitors.

With a long history of pioneering innovation in the built environment, Hines is continuously investigating and testing new technologies to improve wellness, safety and efficiency for building tenants.



WELL Building Standard – Salesforce Tower Chicago has adhered to this **new premier standard** for buildings and interior spaces, the first rating system to focus exclusively on the impacts of buildings on human health and wellness.



As a Founding Alliance Member of the Well Living Lab, Hines has contributed to the mission of **connecting human** health with the indoor environment.

The Well Living Lab, in partnership with Hines and several other companies, has announced a comprehensive plan to study the design and operation of workspaces to help prevent the spread of respiratory viruses.



Salesforce Tower Chicago will use the latest mobile phone technology to allow employee access through security and elevators minimizing touch points throughout the building.



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